



Welcome to AT&T Wireless

- Placing calls
- Using your features
- Questions answered
- Reading your bill



WELCOME



Making calls

Using speed dial

To program your phone for speed dialing, please refer to the owner's manual you received with your phone. If you will be using your speed dial function when calling from outside your wireless phone's area code, be sure to program your phone like this: **1** + area code + number.

Roaming

When you make or receive calls outside the Local Calling Area, you are "roaming." AT&T Wireless provides service in more than 7,500 cities across North America. As an AT&T Wireless customer, you can make and receive calls anywhere in North America just as easily as you do in the Local Calling Area.

To activate your wireless phone when roaming outside the Local Calling Area, simply place a call and press **SND**.

For detailed information on roaming coverage outside the Local Calling Area, please refer to our coverage maps inside the back cover of this brochure. You may also call Customer Care at **611** (airtime free) from your wireless phone or visit our Web site at **www.attws-sf.com** to receive roaming information.



AT&T VoiceMail

To set up your AT&T VoiceMail box for the first time

- Call your wireless number from your wireless, home or office phone (no airtime charges apply from your home or office phone).
- Press **1** to interrupt the greeting and follow the step-by-step instructions.
- When asked for your temporary password, press **123456**.
- When prompted, enter a new password of 6-15 digits.

To access your AT&T VoiceMail box

- Call your wireless number from your wireless, home or office phone (no airtime charges apply from your home or office phone).
- Press **1** to interrupt the greeting.
- Enter your password and press **#**.
- New messages automatically begin to play, or you can press ***** to enter the Main Menu.

To change your AT&T VoiceMail greeting

- Enter your AT&T VoiceMail box and access the Main Menu. If you're reviewing your messages, press ***** to exit and return to the Main Menu.
- To change your personal greeting, press **4312**.
- To activate a standard greeting, press **4311**.
- To change the recorded name on your existing standard greeting, press **433**.
- To activate an extended absence greeting, press **432**.

While reviewing your messages, use the following shortcuts

- 1** Rewind
- 2** Pause/Resume
- 3** Fast forward
- 4** Slow playback
- 5** Time/Date/Message length
- 6** Faster playback
- 7 7** Quick erase
- 8** Normal volume
- 9** Louder volume
- 0** Help
- #** Skip message
- *** Exit

After reviewing your messages, press one of the following keys

- 4** Replay
- 5** Time/Date/Message length
- 7** Erase message
- 9** Save message
- #** Skip message



Enhanced calling features

Services that offer added convenience

MobileAssist

MobileAssist* service provides enrolled AT&T Wireless customers with emergency roadside assistance up to \$50 in value per service. MobileAssist covers you anywhere in the United States (including Alaska and Hawaii) 24 hours a day, seven days a week. Call #TOW from your wireless phone or 1-877-224-8856 whenever you need any of the following MobileAssist member services:

Fluid service Emergency fluid services. (Maximum of three gallons of gasoline or diesel.)

Battery assistance Call for a jump-start.

Tire assistance We'll change or repair a flat tire.

Lockout assistance We'll unlock your car and retrieve your keys.

Towing service Call to be towed to the nearest facility.

Sign up today by calling Customer Care at **611** (airtime free) from your wireless phone. New MobileAssist customers receive two months free.

Call Accountant

Call Accountant* allows you to group and subtotal your outgoing calls for easy-to-understand, itemized monthly billing. Once you have signed up for Call Accountant service, simply call the phone number you want to track, press *****, a one- to four-digit account code of your choice and then press **SND**.



International roaming with the TransGlobal Card

The TransGlobal Card allows colleagues, friends and family to call your local wireless number to reach you while you're traveling abroad. All charges for calls made and received overseas are billed to your local AT&T Wireless account.

All you need is a GSM (Global System for Mobiles) phone and a TransGlobal Card. Then you'll be able to make both local and international calls in more than 100 countries on your local wireless number.

Call AT&T Wireless at 1-888-GLOBEPHONE (1-888-456-2374) to apply for your TransGlobal Card today.

Prepaid wireless with EasyPay

With our EasyPay prepaid wireless service, you can enjoy the benefits of service from AT&T Wireless without contracts, credit checks, deposits or monthly bills.

- Pay only for the minutes you use.
- Add minutes to your balance when you need them.
- Works with almost any wireless phone.

*Monthly Feature charge applies.

Account Name	Account Number	Wireless Number	Bill Date						
XYZ SAMPLE	00000000	XXX/XXX-XXXX	AUG 30, 2000						
7 Detailed Charges for XXX/XXX-XXXX									
User Name:		Rate Plan:	CALIFORNIA PLAN						
Monthly Access:									
Monthly Service			49.99						
Customer Appreciation			5.00 CR						
Subtotal			\$44.99						
Features:									
AT&T VoiceMail			4.99						
AT&T VoiceMail Introductory Free Trial			4.99 CR						
Subtotal			\$.00						
8 Airtime Charges:									
Airtime Usage									
Period	Minutes	Rate							
BUCKET - PEAK	33	.000	.00						
BUCKET - OFF-PEAK	140	.000	.00						
	173		.00						
Subtotal			\$.00						
California Roamer Charges:									
Roamer Air Charges			2.45						
Roamer Long Distance			.76						
Federal Tax			.10						
Roamer Tax			.12						
Subtotal			\$3.43						
Other Charges and Credits:									
Universal Connectivity Charge			.65						
Subtotal			\$.65						
Total Current Charges			\$55.58						
9 Detail of California Roamer Call Charges for XXX/XXX-XXXX									
Date	Time	Calls To	No. Called	Period	Minutes	Air Charges	Long Distance	Tax	Total
Calls made from									
8/19	442P	LOS ANGELES, CA NON-WIRELINE							
		ARLNGHTS IL	847/000-0000	1	2.0	.98	.76	.07	1.81
Calls made from									
8/20	1016A	STOCKTON, CA NON-WIRELINE							
		STOCKTON CA	209/000-000	W	3.0	1.47	.05	1.52	
		Total Roamer Charges:			5.0	2.45	.76	.12	3.33
10 Detail of Call Charges for XXX/XXX-XXXX									
Date	Time	Calls To	Desc	No. Called	Period	Minutes	Air Charges	Long Distance	Total
8/27	947P		INCOMING	1		3			.00
8/27	1041P		INCOMING	1		25			.00
8/28	208P		INCOMING	1		6			.00
8/28	534P	SUNNYVALE CA	408/000-0000	1		1			.00
8/28	631P	SAN JOSE CA	408/000-0000	1		1			.00
8/28	718P	PALM ALTO CA	650/000-0000	2		4			.00
8/29	549P	UNITED AIR	*925	2		6			.00
		Total:				46			.00

This bill may not reflect all applicable taxes.

7 Detailed charges

A detailed breakdown of all charges to a specific wireless number.

8 Airtime charges

A summary of all minutes of use separated into specific call periods.

9 Detail of California roamer call charges

A detailed description of calls made or received in the California Coverage Area, but outside the Local Calling Area.

10 Detail of call charges

A detailed description of calls made or received in the Local Calling Area.

11 Description/Period

Shows a code of the types of calls made or received. See the second page of your wireless bill for a legend of the call period description.

